

# **SA** Indo tourism

Sector outlook



Janeman Latul

ianeman.latul@clsa.com +62 21 2554 8830

4 August 2016

# Indonesia **Hotels & Leisure**

# Breaking 10m visitors

# 1H16 foreign tourists hit record high; more infra needed

The government's policy of free tourist visas for 169 countries and its big marketing push have started to have an effect, with foreign tourist arrivals hitting a record-high 4.7m in 1H16. Monthly average visitors were at 815k, a level only seen during the peak seasons in 2H14 and 2H15. China takes over the top position with 14.5% of total visitors in 1H16, followed by Singapore and Malaysia, although European tourists remain the biggest spenders. As the government continues to push for infra development with a focus on access to tourism spots across Indonesia, we believe the Hotels & Leisure sector is ripe for strong multi-year growth. One of the likely key beneficiaries of this growth: Indonesia's largest travel services firm, Panorama Sentrawisata (PANR).

# 1H16 foreign tourist arrivals hit record high

- □ The government introduced free foreign-visitor visas to 169 countries since January 2016. This was an expansion from the 2015 plan to offer free visas to 92 countries.
- □ This had an immediate impact, with foreign tourist arrivals reaching 4.7m visitors in 1H16 (+2% YoY), a record high.
- □ On a monthly average basis, foreign tourists hit 815k per month in 1H16, a level only seen during 4Q or the high seasons in 2014 and 2015.
- □ China tourists reached the top spot for the first time with 14.5% of the total foreign visitors from January to May 2016. This was followed by tourists from Singapore and Malaysia.

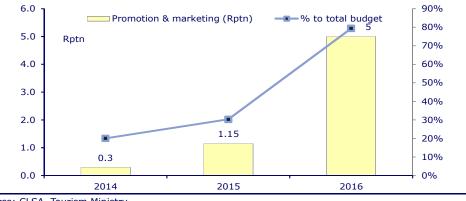
## Supportive policies: Big push for infra development & marketing

- □ One of the key focuses on infra development is to build supporting facilities for the tourism industry.
- Airports are the key focus to open up access to tourism destinations. In 2016 alone, several new terminals are ready to operate in Jakarta, Gorontalo and Wakatobi.
- To boost its branding internationally, the government has increased its marketing and promotional budget by 4x in 2016 YoY. The marketing and promotional budget is now at 47% of the total tourism budget, from only 20% in 2014.

# Key beneficiaries: Travel services firms, small but promising

- □ Tourism is now just 3% of Indonesian GDP, a tiny sector compared to Thailand at 9% of GDP or Malaysia at 7.2% of GDP. The upside is enormous and we expect the tourism sector to continue to blossom.
- □ We expect travel services firm Panorama Sentrawisata (PANR IJ Not rated) to be one of the direct beneficiaries of higher foreign tourist arrivals as the company's inbound segment posted 46% YoY growth for pax-handled in 1H16.
- □ The company is now trading at 9x 2017 PE on consensus forecasts, below its regional peers.

# The big spender: Indonesia's tourism marketing budget jumps by fourfold YoY



www.clsa.com

Source: CLSA, Tourism Ministry

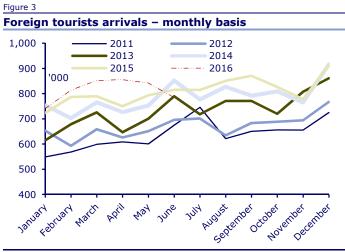
Find CLSA research on Bloomberg, Thomson Reuters, Factset and CapitaIIQ - and profit from our evalu@tor proprietary database at clsa.com

# For important disclosures please refer to page 7.



#### Figure 1 Figure 2 **Quarterly foreign tourists - YoY growth** 1,000 14% ■YoY growth 12% 12%<sup>2%</sup> 900 11% 12% 11% 10% 800 10% 9% 700 8% 8% 600 %6% 6%<sup>6%</sup> 6% 6% 500 5% 6% 5% 4% 400 , 4% 4% 300 % 2% 1% 200 100 0% 4Q11 1Q12 2Q12 3Q12 4Q12 1Q13 2Q13 3Q13 4Q13 1Q14 2Q14 .Q15 2Q15 3Q15 4Q15 Q16 2016 3Q11 3Q14 4Q14 2Q11 Ο 5

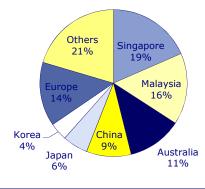
Source: CLSA, BPS



Source: CLSA, BPS

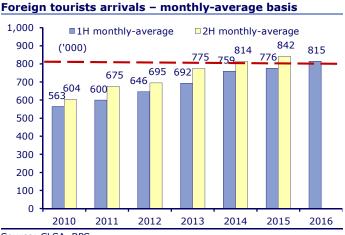
#### Figure 5

Indo foreign tourists arrival by country, 2014



Source: CLSA, BPS

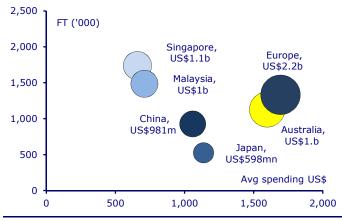




Source: CLSA, BPS

Figure 4

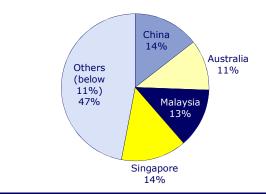
Foreign tourists average spending – Europe still leading



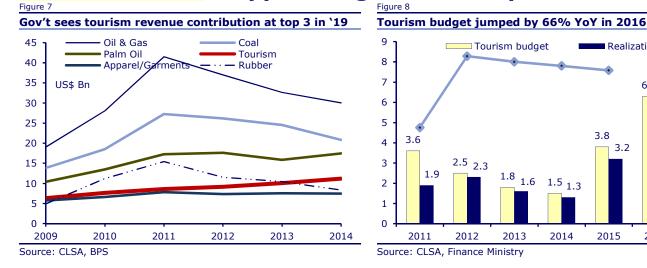
Source: CLSA, BPS

Figure 6

#### Indonesia foreign tourists arrival by country, 1H16



Source: CLSA, BPS



# Supportive government policies Figure 8



Promotional & marketing budget breakdown - 2016

International 59%

Domestic

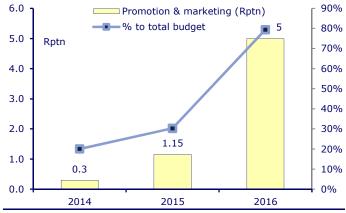
41%

Source: CLSA, Finance Ministry

Figure 10

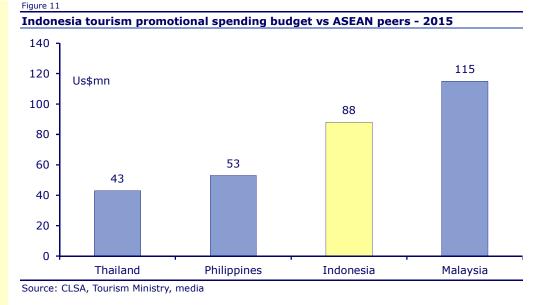


Tourism marketing budget rises by fourfold YoY



Source: CLSA, Tourism Ministry

Indonesia had improve its tourism promotional budget significantly by 2015



Source: CLSA, Tourism Ministry

3



Figure 12

#### Tourism-focused infrastructure development Figure 13

Soekarno-Hatta's terminal 3 is set to operate by 9 Aug



Source: Government of Indonesia

The new terminal will add 25m visitors/year capacity



Source: Government of Indonesia

The new terminal 3 ultimate will add 25m visitors per year of capacity to Soekarno-Hatta. The airport is currently run on 20m visitors per year of capacity. This was already run at an overcapacity level as 62m visitors used the airport in 2015.

The airport operator Angkasa Pura II is planning to expand the existing terminal I and II to reach 60m visitors-per-year capacity by 2018.

The Jokowi government has also completed several small-scale airports this year, following the similar trend in 2015 when it built airports to open access to tourism spots across Indonesia.

In May, the government opened a new airport in Wangi-Wangi, Wakatobi Islands, which is the getaway for foreign tourists to visit Wakatobi. The islands are well-known internationally for their beautiful marine ecosystem.



Figure 15



Source: Government of Indonesia

The government also completed the renovation of the Djalaludin Tantu airport in Gorontalo, North Sulawesi in early May. Gorontalo is also well-known for its beautiful beaches and islands, including the love island resorts.

Source: Government of Indonesia

Figure 16

Pulo Cinta: Indonesia's Maldives?



Source: Pulo Cinta resort

Figure 17

The Djalaludin Tantu airport in Gorontalo



Source: Government of Indonesia

# Beneficiaries: Travel services firm Panorama

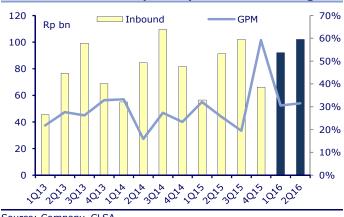
The share price of Panorama Sentrawisata, which is run by the Tirtawisata family, has already rallied by more than 52% since our last tourism report Beacon of hope when we highlighted the company back in October 2015. This performance easily beat the JCI, which rose by 25% during the same period.



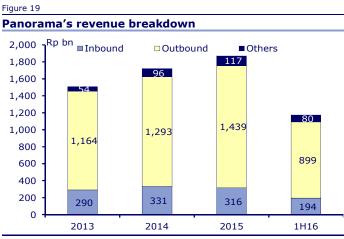
Source: Company, CLSA



### Panorama's inbound – quarterly revenue & GP margin

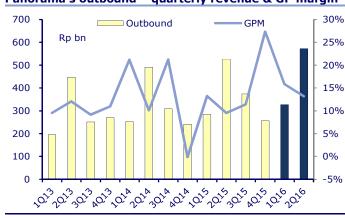


Source: Company, CLSA

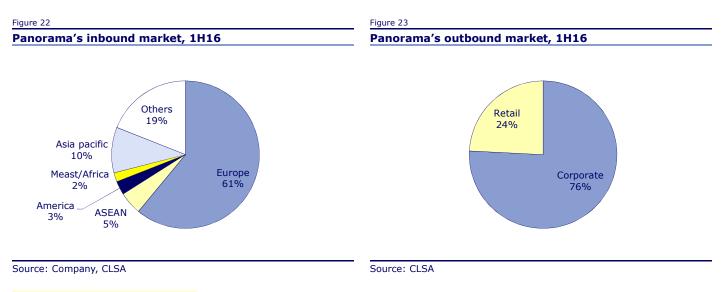


Source: Company, CLSA





Source: Company, CLSA



# **Key growth drivers**

- Panorama will likely be one of the direct beneficiaries of strong foreign tourist arrivals as well as domestic travel demand.
- The company's inbound segment, which handles foreign-tourist services, saw 46% YoY visitor growth in 1H16, outpacing the overall foreign tourist growth at only 2% YoY.
- This is mainly driven by the strong growth of European tourists due to the free-visa policy.
- The company's focus on European tourists is due to higher-margin clients, as the average spending by European tourists is US\$1,694/trip, higher than Singaporeans at US\$659/trip and the Chinese tourists at US\$1,059/trip.
- The company's outbound segment, which handles the domestic & outbound travel services and hotel e-commerce business (MG Group), represents 77% of its total revenue.
- □ MG Group's hotel wholesaler online business posted 40% YoY room nights growth in 1H16 to 616k vs industry growth of only 15% YoY.

# Valuation and key risks

- Panorama is now trading at a 9x 2017 PE on consensus forecasts, below regional peers like Hotel Shilla (008770 KS) at a 18x 17CL PE and Minor International (MINT TB) at 26x 17CL PE.
- The key risks are a stronger rupiah may weaken European tourist demand and terrorist attacks on key tourism spots.





**Research subscriptions** 

To change your report distribution requirements, please contact your CLSA sales representative or email us at cib@clsa.com. You can also fine-tune your Research Alert email preferences at https://www.clsa.com/member/tools/email\_alert/.

# **Companies mentioned**

Garuda Indonesia (N-R) Hotel Shilla (008770 KS - 59,400 WON - BUY) Minor International (MINT TB - BT41.0 - OUTPERFORM) Panorama Sentra (N-R)

# Analyst certification

The analyst(s) of this report hereby certify that the views expressed in this research report accurately reflect my/our own personal views about the securities and/or the issuers and that no part of my/our compensation was, is, or will be directly or indirectly related to the specific recommendation or views contained in this research report.

# **Important disclosures**

The policy of CLSA (which for the purpose of this disclosure includes subsidiaries of CLSA B.V. and CLSA Americas, LLC ("CLSA Americas")), and Credit Agricole Securities (Taiwan) Company Limited ("CA Taiwan") is to only publish research that is impartial, independent, clear, fair, and not misleading. Analysts may not receive from the companies compensation they cover. Regulations market practice of some or jurisdictions/markets prescribe certain disclosures to be made for certain actual, potential or perceived conflicts of interests relating to a research report as below. This research disclosure should be read in conjunction with research disclaimer the as set out at and www.clsa.com/disclaimer.html the applicable regulation of the concerned market where the analyst is stationed and hence subject to. This research disclosure is for your information only and does not constitute any recommendation, representation or warranty. Absence of discloseable position should not be taken as а endorsement on the validity or quality of the research report or recommendation.

To maintain the independence and integrity of CLSA's research, our Corporate Finance, Sales Trading and Research business lines are distinct from one another. This means that CLSA's Research department is not part of and does not report to CLSA Corporate Finance (or "investment banking") department or CLSA's Sales and Trading business. Accordingly, neither the Corporate Finance nor the Sales and Trading department supervises or controls the activities of CLSA's research analysts. CLSA's research analysts report to the management of the Research department, who in turn report to CLSA's senior management.

CLSA has put in place a number of internal controls designed to manage conflicts of interest that may arise as a result of CLSA engaging in Corporate Finance, Sales and Trading and Research activities. Some examples of these controls include: the use of information barriers and other information controls designed to ensure that confidential information is only shared on a "need to know" basis and in compliance with CLSA's Chinese Wall policies and procedures; measures designed to ensure that interactions that may occur among CLSA's Research personnel, CLSA's financial product issuers and CLSA's research analysts do not compromise the integrity and independence of CLSA's research.

Neither analysts nor their household members/associates/may have a financial interest in, or be an officer, director or advisory board member of companies covered by the analyst unless disclosed herein. In circumstances where an analyst has a preexisting holding in any securities under coverage, those holdings are grandfathered and the analyst is prohibited from trading such securities.

Unless specified otherwise, CLSA/CLSA Americas/CA Taiwan did not receive investment banking/noninvestment banking income from, and did not manage/co-manage a public offering for, the listed company during the past 12 months, and it does not expect to receive investment banking compensation from the listed company within the coming three months. Unless mentioned otherwise, CLSA/CLSA Americas/CA Taiwan does not own a material discloseable position, and does not make a market, in the securities.

As analyst(s) of this report, I/we hereby certify that

the views expressed in this research report accurately reflect my/our own personal views about the securities and/or the issuers and that no part of my/our compensation was, is, or will be directly or indirectly related to the specific recommendation or views contained in this report or to any investment banking relationship with the subject company covered in this report (for the past one year) or otherwise any other relationship with such company which leads to receipt of fees from the company except in ordinary course of business of the company. The analyst/s also state/s and confirm/s that he/she/they has/have not been placed under any undue influence, intervention or pressure by any person/s in compiling this research report. In addition, the analysts included herein attest that they were not in possession of any material, nonpublic information regarding the subject company at the time of publication of the report. Save from the disclosure below (if any), the analyst(s) is/are not aware of any material conflict of interest.

Key to CLSA/CLSA Americas/CA Taiwan investment rankings: BUY: Total stock return (including dividends) expected to exceed 20%; O-PF: Total expected return below 20% but exceeding market return; U-PF: Total expected return positive but below market return; SELL: Total return expected to be negative. For relative performance, we benchmark the 12-month total forecast return (including dividends) for the stock against the 12month forecast return (including dividends) for the market on which the stock trades.

In the case of US stocks, the recommendation is relative to the expected return for the S&P500 of 10%. Exceptions may be made depending upon prevailing market conditions. We define as "Double Baggers" stocks we expect to yield 100% or more (including dividends) within three years at the time the stocks are introduced to our "Double Bagger" list. "High Conviction" Ideas are not necessarily stocks with the most upside/downside, but those where the Research Head/Strategist believes there is the highest likelihood of positive/negative returns. The list for each market is monitored weekly.

Overall rating distribution for CLSA/CLSA Americas only /CA Taiwan only Universe:

Overall rating distribution : Buy / Outperform - CLSA: 59.66%; CLSA Americas only: 57.77%; CA Taiwan only: 76.81%, Underperform / Sell - CLSA: 40.34%; CLSA Americas only: 42.23%; CA Taiwan only: 23.19%, Restricted - CLSA: 0.00%; CLSA Americas only: 0.00%; CA Taiwan only: 0.00%. Data as of 30 June 2016.

Investment banking clients as a % of rating category: Buy / Outperform - CLSA: 2.13%; CLSA Americas only: 0.00%; CA Taiwan only: 0.00%, Underperform / Sell - CLSA: 1.67%; CLSA Americas only: 0.00%; CA Taiwan only: 0.00%, Restricted - CLSA: 0.00%; CLSA Americas only: 0.00%; CA Taiwan only: 0.00% . Data for 12-month period ending 30 June 2016.

There are no numbers for Hold/Neutral as CLSA/CLSA Americas/CA Taiwan do not have such investment rankings.

For a history of the recommendations and price targets for companies mentioned in this report, as well as company specific disclosures, please write to: (a) CLSA Americas, Compliance Department, 1301 Avenue of the Americas, 15th Floor, New York, New York 10019-6022; (b) CLSA, Group Compliance, 18/F, One Pacific Place, 88 Queensway, Hong Kong and/or; (c) CA Taiwan Compliance (27/F, 95, Section 2 Dun Hua South Road, Taipei 10682, Taiwan, telephone (886) 2 2326 8188). © 2016 CLSA Limited, CLSA Americas, and/or CA Taiwan.

© 2016 CLSA Limited, CLSA Americas, LLC ("CLSA Americas") and/or Credit Agricole Securities Taiwan Co., Ltd. ("CA Taiwan")

This publication/communication is subject to and incorporates the terms and conditions of use set out on www.clsa.com/disclaimer.html. Neither the the publication/communication nor any portion hereof may be reprinted, sold, resold, copied, reproduced, distributed, redistributed, published, republished, displayed, posted or transmitted in any form or media or by any means without the written consent of CLSA, CLSA Americas and/or CA Taiwan.

CLSA, CLSA Americas and CA Taiwan have produced this publication/communication for private circulation to professional, institutional and/or wholesale clients only. This publication/communication may not be distributed or redistributed to retail investors. The information, opinions and estimates herein are not directed at, or intended for distribution to or use by, any person or entity in any jurisdiction where doing so would be contrary to law or regulation or which would subject CLSA, CLSA Americas and/or CA Taiwan to any additional registration or licensing requirement within such jurisdiction.

The information and statistical data herein have been obtained from sources we believe to be reliable. Such information has not been independently verified and we make no representation or warranty as to its accuracy, completeness or correctness. Any opinions or estimates herein reflect the judgment of CLSA, CLSA Americas and/or CA Taiwan at the date of this publication/communication and are subject to change at any time without notice. Where any part of the information, opinions or estimates contained herein reflects the views and opinions of a sales person or a non-analyst, such views and opinions may not correspond to the published view of CLSA, CLSA Americas and/or CA Taiwan. This is not a solicitation or any offer to buy or sell. This publication/communication is for information purposes only and does not constitute any recommendation, representation, warranty or guarantee of performance. Any price target given in the report may be projected from one or more valuation models and hence any price target may be subject to the inherent risk of the selected model as well as other external risk factors. This is not intended to provide professional, advice investment or any other type of or recommendation and does not take into account the particular investment objectives, financial situation or needs of individual recipients. Before acting on any information in this publication/communication, you should consider whether it is suitable for your particular circumstances and, if appropriate, seek professional advice, including tax advice. CLSA, CLSA Americas and/or CA Taiwan do/does not accept any responsibility and cannot be held liable for any person's use of or reliance on the information and opinions contained herein.

To the extent permitted by applicable securities laws and regulations, CLSA, CLSA Americas and/or CA Taiwan accept(s) no liability whatsoever for any direct or consequential loss arising from the use of this publication/communication or its contents. Where the publication does not contain ratings, the material should not be construed as research but is offered as factual commentary. It is not intended to, nor should it be used to, form an investment opinion about the non-rated companies.

Subject to any applicable laws and regulations at any given time, CLSA, CLSA Americas, CA Taiwan, their respective affiliates or companies or individuals connected with CLSA/CLSA Americas/CA Taiwan may have used the information contained herein before publication and may have positions in, may from time to time purchase or sell or have a material interest in any of the securities mentioned or related securities, or may currently or in future have or have had a business or financial relationship with, or may provide or have provided investment banking, capital markets and/or other services to, the entities referred to herein, their advisors and/or any other connected parties. As a result, investors should be aware that CLSA, CLSA Americas, CA Taiwan and/or their respective affiliates or companies or such individuals may have one or more conflicts of interest. Regulations or market practice of some jurisdictions/markets prescribe certain disclosures to be made for certain actual, potential or perceived conflicts of interests relating to research reports. Details of the disclosable interest can be found in certain reports as required by the relevant rules and regulation and the full details are available at http://www.clsa.com/member/research\_disclosures/. Disclosures therein include the position of CLSA, CLSA Americas and CA Taiwan only. Unless specified otherwise, CLSA did not receive any compensation or other benefits from the subject company covered in this research report.

If investors have any difficulty accessing this website, please contact webadmin@clsa.com on +852 2600 8111. If you require disclosure information on previous dates, please contact compliance\_hk@clsa.com.

This publication/communication is distributed for and on behalf of CLSA Limited (for research compiled by non-US and non-Taiwan analyst(s)), CLSA Americas (for research compiled by US analyst(s)) and/or CA Taiwan (for research compiled by Taiwan analyst(s)) in Australia by CLSA Australia Pty Ltd; in Hong Kong by CLSA Limited; in India by CLSA India Private Limited (formerly CLSA India Limited) (Address: 8/F, Dalamal House, Nariman Point, Mumbai 400021. Tel No: +91-22-66505050. No: +91-22-22840271; Fax CIN: U67120MH1994PLC083118; SEBI Registration No: INZ000001735); in Indonesia by PT CLSA Indonesia; in Japan by CLSA Securities Japan Co., Ltd; in Korea by CLSA Securities Korea Ltd; in Malaysia by CLSA Securities Malaysia Sdn Bhd; in the Philippines by CLSA Philippines Inc (a member of Philippine Stock Exchange and Securities Investors Protection Fund); in Thailand by CLSA Securities (Thailand) Limited; in Taiwan by CA Taiwan; in Singapore by CLSA Singapore Pte Ltd and in United Kingdom by CLSA (UK).

India: CLSA India Private Limited, incorporated in November 1994 provides equity brokerage services (SEBI Registration No: INZ000001735), research services (SEBI Registration No: INH000001113) and merchant banking services Registration (SEBI No.INM000010619) to global institutional investors, pension funds and corporates. CLSA and its associates may have debt holdings in the subject company. Further, CLSA and its associates, in the past 12 months, may have received compensation for non-investment banking securities and/or non-securities related services from the subject company. For further details of "associates" of CLSA India please contact Compliance-India@clsa.com.

United States of America: Where any section of the research is compiled by US analyst(s), it is distributed by CLSA Americas. Where any section is compiled by non-

US analyst(s), it is distributed into the United States by CLSA solely to persons who qualify as "Major US Institutional Investors" as defined in Rule 15a-6 under the Securities and Exchange Act of 1934 and who deal with CLSA Americas. However, the delivery of this research report to any person in the United States shall not be deemed a recommendation to effect any transactions in the securities discussed herein or an endorsement of any opinion expressed herein. Any recipient of this research in the United States wishing to effect a transaction in any security mentioned herein should do so by contacting CLSA Americas.

Canada: The delivery of this research report to any person in Canada shall not be deemed a recommendation to effect any transactions in the securities discussed herein or an endorsement of any opinion expressed herein. Any recipient of this research in Canada wishing to effect a transaction in any security mentioned herein should do so by contacting CLSA Americas.

United Kingdom: In the United Kingdom, this research is a marketing communication. It has not been prepared in accordance with the legal requirements designed to promote the independence of investment research, and is not subject to any prohibition on dealing ahead of the dissemination of investment research. The research is disseminated in the EU by CLSA (UK), which is authorized and regulated by the Financial Conduct Authority. This document is directed at persons having professional experience in matters relating to investments as defined in Article 19 of the FSMA 2000 (Financial Promotion) Order 2005. Any investment activity to which it relates is only available to such persons. If you do not have professional experience in matters relating to investments you should not rely on this document. Where the research material is compiled by the UK analyst(s), it is produced and disseminated by CLSA (UK). For the purposes of the Financial Conduct Rules this research is prepared and intended as substantive research material.

Singapore: In Singapore, research is issued and/or distributed by CLSA Singapore Pte Ltd (Company Registration No.: 198703750W), a Capital Markets Services license holder to deal in securities and an exempt financial adviser, solely to persons who qualify as

institutional investor, accredited investor or expert investor, as defined in Section 4A(1) of the Securities and Futures Act (Cap 289). Pursuant to Regulations 33, 34, 35 and 36 of the Financial Advisers (Amendment) Regulations 2005 of the Financial Advisers Act (Cap 110) with regards to an accredited investor, institutional investor, expert investor or overseas investor, Sections 25, 27 and 36 of the Financial Adviser Act (Cap 110) shall not apply to CLSA Singapore Pte Ltd. Please contact CLSA Singapore Pte Ltd (telephone No.: +65 6416 7888) in connection with queries on the report. [MCI (P) 013/11/2015]

The analysts/contributors to this publication/communication may be employed by any relevant CLSA entity, CA Taiwan or a subsidiary of CITIC Securities Company Limited which is different from the entity that distributes the publication/communication in the respective jurisdictions.

MSCI-sourced information is the exclusive property of Morgan Stanley Capital International Inc (MSCI). Without prior written permission of MSCI, this information and any other MSCI intellectual property may not be reproduced, redisseminated or used to create any financial products, including any indices. This information is provided on an "as is" basis. The user assumes the entire risk of any use made of this information. MSCI, its affiliates and any third party involved in, or related to, computing or compiling the information hereby expressly warranties disclaim all of originality, accuracy, completeness, merchantability or fitness for a particular purpose with respect to any of this information. Without limiting any of the foregoing, in no event shall MSCI, any of its affiliates or any third party involved in, or related to computing or compiling the information have any liability for any damages of any kind. MSCI, Morgan Stanley Capital International and the MSCI indexes are service marks of MSCI and its affiliates. The Global Industry Classification Standard (GICS) was developed by and is the exclusive property of MSCI and Standard & Poor's. GICS is a service mark of MSCI and S&P and has been licensed for use by CLSA.

EVA® is a registered trademark of Stern, Stewart & Co. Unless otherwise noted in the source, "CL" in charts and tables stands for CLSA/CLSA Americas estimates and "CT" stands for CA Taiwan estimates.